

# Girl Scouts of Southeastern New England Non-Profit Case Study

Focused on what matters most - protecting your employees

## Company Overview

Girl Scouts of Southeastern New England (GSSNE) is a nonprofit that serves girls in Rhode Island, parts of Connecticut, and southeastern Massachusetts, empowering them through leadership, STEM, outdoor experiences, and community service.

## INDUSTRY-LEADING SATISFACTION

4.7

### Customer Effort Score

Beacon proudly holds a 4.7 out of 5 rating for Ease of Doing Business (CES) from its non-profit policyholders. This indicates that 92% of those surveyed find it easy to conduct business with Beacon.

## WHY BEACON MUTUAL?

Learn why GSSNE has trusted Beacon Mutual with their workers' compensation for over 30 years!



## THE CHALLENGE



GSSNE's diverse programming—from cookie distribution to summer camps—created unique safety challenges, including high-traffic areas like their loading dock and the need to manage a seasonal influx of staff. **They needed expert support to identify risks, improve emergency preparedness, and protect both staff and volunteers.**

## THE SOLUTION



Beacon's on-site safety assessment led to clearer exits, smoother traffic flow, safer cookie storage, and enhanced facility security. During camp season, Beacon's quick, professional claims support helped staff manage incidents with confidence.



On-Site  
Consultations



Tailored Safety  
Trainings



Proactive Risk  
Management

## RESULTS



30+ years partnering with Beacon's Safety & Claims Team



Achieved credit mod since 2016 by controlling claims



Enhanced facility security for employees and girl scouts



Clarified emergency exit routes to enhance preparedness

## CUSTOMER PERSPECTIVE

"The staff at Beacon Mutual are consistently friendly, responsive, professional, and incredibly helpful. Claims are processed quickly, and any necessary follow-up is handled efficiently and competently. We truly appreciate their support during our busy camp season."  
Rebecca Rogers, CFO Girl Scouts Southeastern New England